



**PRODUCT SUPPORT MANAGER – Northwest Region of US & Canada**  
for  
**OKADA AMERICA INC.**

**Job Description:**

The Product Support Manager for the Northwest Region is responsible for all service and technical support activities in the states of WA, OR, MT, ID, WY, ND, SD, NE & BC, AB & MB in Canada. Primary responsibilities include: product support of existing dealers, including service management personnel in-house and field service staff; start-up and commissioning supervision of Okada attachments products in the field training; provide periodic review of dealer rental fleet of Okada attachments; build rapport with Service, Parts and Sales management personnel at each dealership; provide annual technical service and support, preventative maintenance and rebuild training to each dealer.

**Qualifications:**

Minimum of five (5) years of technical service experience in the Construction or Demolition equipment industry either working for a dealer or manufacturer. Mobile carrier experience required. A.S.S. Degree or Trade School Certification preferred.

**Compensation:**

Contact Okada America Inc. directly for details

October 9, 2018